



## WELCOME PAGE

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Welcome to the online survey on the **value added of European Assessment Documents (EADs) and European Technical Assessments (ETAs)**.

The survey is managed by the Centre for Industrial Studies CSIL on behalf of EOTA.

For any questions or technical problems, please contact Ms Alessandra Caputo via email [caputo@csilmilano.com] or by phone [+39 02 84101771].

If you are not in the position to answer this survey, we would kindly ask you to forward this invitation to the appropriate person in your organisation.

**The estimated time for completing this survey is 10 minutes.** Please note that until you complete the survey, you may change any answers on previous survey pages.

**Deadline for completing the survey is 17<sup>th</sup> April 2020.**

Our most sincere thanks for your valuable cooperation!

EOTA and CSIL team!

## Section A: IDENTIFICATION OF RESPONDENT

<b>A1. Your organisation name is:</b>	
<b>A2. You are a:</b>	<input type="checkbox"/> Technical Assessment Body <input type="checkbox"/> Technical Assessment Body and Notified Body <input type="checkbox"/> Manufacturer <input type="checkbox"/> Business association <input type="checkbox"/> Other, not a TAB nor a manufacturer nor a business association → <b>Go to A2.2</b>
<b>A2.2. END OF QUESTIONNAIRE</b>	If you do not represent a manufacturer nor a business association or a TAB, you do not need to participate in this survey. Thank you for your time and your willingness to support this study.

## Section B: INFORMATION ON YOUR COMPANY

<b>B1. Does your company manufacture construction products?</b> (e.g. products used for residential or non-residential buildings, civil engineering works)	<input type="checkbox"/> Yes → <b>Go to B2</b> <input type="checkbox"/> No → <b>Go to B1.1</b>
<b>B1.1. END OF QUESTIONNAIRE</b>	If your company does not manufacture construction products, you do not need to participate in this survey. Thank you for your time and your willingness to support this study.
<b>B2. To which product area does your product(s) belong to?</b> (more than one option possible)	<input type="checkbox"/> 1 – Pre-cast concrete products <input type="checkbox"/> 2 – Doors, windows, shutters, gates and ancillaries <input type="checkbox"/> 3 – Membranes, including liquid and applied and kits <input type="checkbox"/> 4 – Thermal insulation products, composite insulation systems <input type="checkbox"/> 5 – Structural bearings, pins for structural joints <input type="checkbox"/> 6 – Chimneys, flues and related products <input type="checkbox"/> 7 – Gypsum products <input type="checkbox"/> 8 – Geotextile, geo-membranes and related products <input type="checkbox"/> 9 – Curtain walling, claddings, structural sealant glazing <input type="checkbox"/> 10 – Fixed firefighting equipment <input type="checkbox"/> 11 – Sanitary appliances <input type="checkbox"/> 12 – Road equipment: Circulation fixture <input type="checkbox"/> 13 – Structural timber products, elements and ancillaries <input type="checkbox"/> 14 – Wood based panels and elements <input type="checkbox"/> 15 – Cement, building limes, other hydraulic binders <input type="checkbox"/> 16 – Reinforcing and pre-stressing steel for concrete and ancillaries, post tensioning kits <input type="checkbox"/> 17 – Masonry and related products, including units, mortars and ancillaries <input type="checkbox"/> 18 – Waste water engineering products <input type="checkbox"/> 19 – Floorings <input type="checkbox"/> 20 – Structural metallic products and ancillaries <input type="checkbox"/> 21 – Wall and ceiling finishes (external and internal), internal partition kits <input type="checkbox"/> 22 – Roof coverings, lights, windows, related kits and ancillaries <input type="checkbox"/> 23 – Road construction products <input type="checkbox"/> 24 – Aggregates <input type="checkbox"/> 25 – Construction adhesives <input type="checkbox"/> 26 – Products related to concrete, mortar and grout <input type="checkbox"/> 27 – Space heating appliances <input type="checkbox"/> 28 – Pipes, tanks and ancillaries (not in contact with water for human consumption) <input type="checkbox"/> 29 – Construction products in contact with water for human consumption

	<input type="checkbox"/> 30 – Glass products (flat, profiled or blocks) <input type="checkbox"/> 31 – Power, control and communication cables <input type="checkbox"/> 32 – Sealants for joints <input type="checkbox"/> 33 – Fixings <input type="checkbox"/> 34 – Building kits, units, pre-fabricated elements <input type="checkbox"/> 35 – Fire stopping, fire sealing, fire protective or retardant products <input type="checkbox"/> 36 – Other	
<b>B3. Country where your company is located</b>	<input type="checkbox"/> Austria <input type="checkbox"/> Belgium <input type="checkbox"/> Bulgaria <input type="checkbox"/> Croatia <input type="checkbox"/> Cyprus <input type="checkbox"/> Czech Republic <input type="checkbox"/> Denmark <input type="checkbox"/> Estonia <input type="checkbox"/> Finland <input type="checkbox"/> France <input type="checkbox"/> Germany <input type="checkbox"/> Greece <input type="checkbox"/> Hungary <input type="checkbox"/> Ireland <input type="checkbox"/> Italy <input type="checkbox"/> Latvia	<input type="checkbox"/> Lithuania <input type="checkbox"/> Luxembourg <input type="checkbox"/> Malta <input type="checkbox"/> Netherlands <input type="checkbox"/> Norway <input type="checkbox"/> Poland <input type="checkbox"/> Portugal <input type="checkbox"/> Romania <input type="checkbox"/> Slovakia <input type="checkbox"/> Slovenia <input type="checkbox"/> Spain <input type="checkbox"/> Sweden <input type="checkbox"/> Switzerland <input type="checkbox"/> Turkey <input type="checkbox"/> United Kingdom <input type="checkbox"/> Other, please specify...
<b>B4. Number of employees in 2019</b>	<input type="checkbox"/> 0 – 9 <input type="checkbox"/> 10 – 49	<input type="checkbox"/> 50 – 249 <input type="checkbox"/> 250 +
<b>B5. Annual turnover in 2019</b>	<input type="checkbox"/> < € 2 Million <input type="checkbox"/> € 2-10 Million	<input type="checkbox"/> € 10-50 Million <input type="checkbox"/> > € 50 Million
<b>B6. Is your company part of a group?</b>	<input type="checkbox"/> Yes, it is the parent company <input type="checkbox"/> Yes, it is a subsidiary. Please specify whether the parent is located ..... <input type="checkbox"/> No	
<b>Section C: EXPERIENCE WITH EUROPEAN TECHNICAL ASSESSMENTS (ETA)</b>		
<b>C1. Has your company ever requested and obtained at least an ETA?<sup>1</sup></b>	<input type="checkbox"/> Yes, the ETA(s) we obtained were all issued based on an EAD newly developed for us → <b>Go to D1</b> <input type="checkbox"/> Yes, the ETA(s) we obtained were all was issued based on an existing EAD or ETAG → <b>Go to E1</b> <input type="checkbox"/> Yes, some ETA(s) we obtained were issued based on EADs newly developed for us and some based on an existing EADs or ETAGs → <b>Go to D1</b> <input type="checkbox"/> No → <b>Go to C2</b>	
<b>C2. Why has your company never requested and obtained an ETA? (more than one option is possible)</b>	<input type="checkbox"/> We have requested an ETA but our product(s) was/were fully covered by harmonised European standards (hENs) <input type="checkbox"/> We have never requested an ETA since our product(s) is/are fully covered by European standards (hENs) <input type="checkbox"/> We have never requested an ETA since the costs of the ETA document (excluding laboratory costs) are too high	

<sup>1</sup> The ETA (European Technical Assessment) is an alternative for construction products not covered by a harmonised standard. It is a document providing information on their performance assessment. The procedure is established in the construction products regulation and offers a way for manufacturers to draw up the declaration of performance and affix the CE marking. The EAD (European Assessment Document) is a harmonised technical specification for construction products. It is the documentation of the methods and criteria accepted in EOTA as being applicable for the assessment of the performance of a construction product in relation to its essential characteristics. The ETAG (European Technical Approval Guidelines) were established by the EOTA under the Construction Products Directive - 89/106/EEC (CPD) - upon mandates of the European Commission.

	<input type="checkbox"/> We have never requested an ETA since the costs for testing and AVCP are too high <input type="checkbox"/> We have never requested an ETA because of lack of technical expertise <input type="checkbox"/> We have never requested an ETA because of lack of human resources <input type="checkbox"/> We have never requested an ETA because the procedure is too complex <input type="checkbox"/> Other, please specify.....
<b>C3. If applicable, why would your company be interested in requesting an ETA in the future?</b> <i>(more than one option possible)</i>	<input type="checkbox"/> We would not be interested in requesting an ETA in the future <input type="checkbox"/> Holding an ETA may allow access to new markets <input type="checkbox"/> Holding an ETA may allow increasing market share <input type="checkbox"/> Holding an ETA may allow increasing cross-border trade <input type="checkbox"/> Holding an ETA may improve on our company's reputation <input type="checkbox"/> Holding an ETA may allow increasing sales levels <input type="checkbox"/> Other, please specify.....
<b>C4. END OF QUESTIONNAIRE</b>	<p style="color: red;">If your firm has never obtained an ETA, you do not need to answer the next sections of this survey. Thank you for your time and cooperation.</p>

**Section D: EAD DEVELOPMENT PROCESS**

<b>D1. Based on your experience, to what extent does the EAD development process (not including the citation process at European Commission level) achieve the following objectives?</b>	<b>COMPLETELY</b>	<b>MOSTLY</b>	<b>PARTLY</b>	<b>TO A LIMITED EXTENT</b>	<b>NOT AT ALL</b>	<b>I DON'T KNOW</b>
Quality of EADs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Limitation of EADs proliferation and overlapping	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Transparency	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Confidentiality	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cost-effectiveness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Timeliness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
TAB coordination in EOTA	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Clarity of your tasks, and responsibilities and respect of rules	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Others, please specify .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>D2. Based on your experience, to what extent are TABs discouraged from issuing ETAs if an EAD needs to be developed?</b>	<input type="checkbox"/> Completely <input type="checkbox"/> Mostly <input type="checkbox"/> Partly			<input type="checkbox"/> To a limited extent <input type="checkbox"/> Not at all <input type="checkbox"/> I don't know		
<b>D3. In your opinion, which are the weaknesses of the EAD development process?</b> <i>(more than one option possible)</i>	<input type="checkbox"/> The process has no great weaknesses <input type="checkbox"/> Complexity of the procedure <input type="checkbox"/> Lack of continuity of existing EADs (EAD versions are short-lived and quickly replaced by new versions) <input type="checkbox"/> Delays in the EAD development (TABs and EOTA) <input type="checkbox"/> Delays in the publication of the EAD in the OJEU <input type="checkbox"/> Bureaucracy <input type="checkbox"/> Other, please specify.....					
<b>D4. How could the TAB you chose have helped you more?</b> (optional)						
<b>D5. Based on your experience, could the EAD development process be streamlined? If so,</b>						







<b>G4. Based on your experience, to what extent did the following factors influence your company's decision on the TAB to whom you sent the ETA request?</b>	<b>COMPLETELY</b>	<b>MOSTLY</b>	<b>PARTLY</b>	<b>TO A LIMITED EXTENT</b>	<b>NOT AT ALL</b>	<b>I DON'T KNOW</b>
TAB located in the same country as my company	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
TAB located in the same country as the main importer	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Language spoken in the country where TAB is located	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Existing relationship with TAB (previous ETAs)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Technical expertise of TAB	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Reputation of TAB	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other, please specify .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Section H: INNOVATIVENESS OF CONSTRUCTION PRODUCTS</b>						
<b>H1. Based on your experience, to what extent does the EOTA route enhance potential for product innovation?</b>	<input type="checkbox"/> Completely <input type="checkbox"/> Mostly <input type="checkbox"/> Partly			<input type="checkbox"/> To a limited extent <input type="checkbox"/> Not at all <input type="checkbox"/> I don't know		
<b>H2. To what extent were the following factors relevant for the product(s) your company requested an ETA for?</b>	<b>COMPLETELY</b>	<b>MOSTLY</b>	<b>PARTLY</b>	<b>TO A LIMITED EXTENT</b>	<b>NOT AT ALL</b>	<b>I DON'T KNOW</b>
Class of product new to the company	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
New-to-the-world product	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Product more complex than previous version (e.g. new product features)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Product responding to changes in customers' needs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Product manufactured using a new/ non-standard/ non-standardisable production method	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Product already existing and partially covered by existing hENs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Product for small or specialised niche markets	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Product where the CEN standardisation does not meet my company needs <sup>2</sup>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other, please specify .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Section I: END OF SURVEY</b>						

<sup>2</sup> As an illustrative example, products with short evolution cycle where standardisation would constantly lag behind or also recycled and reused products since their technical characteristics are less stable and might require a more individual approach



**I1. Do you wish to receive a summary report of the study (for free)?**

- Yes. Please specify the email you wish to receive the summary report at .....
- No

**I2. Thanks for your contribution to our study!**

**If you wish, you can use the following space to provide additional comments.**

**END OF THE SURVEY**